

### इंडियन रेलवे केटरिंग एण्ड टूरिज्म कॉरपोरेशन लिमिटेड (भारत सरकार का उद्यम–मिनी रत्न)

### INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise-Mini Ratna)
CIN: L74899DL1999GOI101707

Website: www.irctc.com, Email: info@irctc.com

### PRESS RELEASE

### IRCTC PROMOTES ITS FLEET OF TEJAS TRAINS THROUGH

### THE SPECIALLY CONCEIVED LOYALTY SCHEME

**New Delhi, 26.07.2021:** The Indian Railway Catering And Tourism Corporation Limited popularly known as IRCTC is the premier public sector organization of the country in the business of Railway and non-Railway catering, tourism and internet ticketing for the Indian Railways.

In its first, IRCTC started the operation of first private premium train IRCTC Tejas Express on the Delhi-Lucknow-Delhi route on Railways in October 2019 followed by its second launch of IRCTC Tejas Express on the Ahmedabad – Mumbai- Ahmedabad route in January, 2020. Both the trains have been received very well among the passenger fraternity, though IRCTC was constrained to pause the operations of the trains a number of times due to the ongoing COVID-19 pandemic.

With the aim of further promoting its two premium Tejas Express trains, IRCTC has recently launched a specially conceived loyalty scheme in association with SBI Cards for the passengers booking these trains.

IRCTC – SBI Card Premier, a cobranded credit card owned by both IRCTC and SBI, has been equipped with a comprehensive loyalty program for booking the IRCTC Tejas Express trains with a host of exclusive benefits to the customers.

On booking of the first IRCTC Tejas Train tickets with the card, the user will get 500 bonus points after 5 days of completion of the journey through the ticket. For every booking of ticket in the IRCTC Tejas Train for self travel using the IRCTC-SBI Card Premier, the user will get Reward points equivalent to 15% of ticket fare deposited to his card account.

In addition to this, users will be also awarded with 1500 bonus points on booking 25 train tickets on IRCTC Tejas Trains (Train Nos. 82501/02 and 82901/02) with the IRCTC-SBI Card Premier in their respective period of one block year provided the tickets are not cancelled and journeys have been performed.

With each loyalty point having a value of Rs. 1/-, the points can be used for rail ticket booking in AC classes through IRCTC website <a href="www.irctc.co.in">www.irctc.co.in</a> and Mobile App IRCTC Rail connect.

All IRCTC users who have linked the IRCTC SBI Premier Loyalty card with their user ID's will be eligible for availing the benefits of this loyalty program.

Besides, the card also offers a bouquet of other benefits to the users such as 10% reward points on Railway spends, 5% reward points on air tickets and e-catering order, waiver of transaction charges on Rail and air tickets, complimentary Rail and air accident insurance, complimentary access to executive lounges at Railway stations and so on.

The Rail passengers can now make their transactions more convenient, faster and secure while booking tickets with the new IRCTC SBI Card Premier. For subscribing to the card, users can either apply online or through mobile by sending SMS TRAIN to 56767.



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# PRESS RELEASE Loyalty Scheme for IRCTC Tejas Train

New Delhi, 26.07.2021: IRCTC Tejas Express Train is running on Lucknow - Delhi – Lucknow(82501-82502) and Ahmedabad – Mumbai-Ahmedabad (82901-82902) routes. Trains are equipped with all modern on board facilities for ensuring a high level of comfort to the passengers in economical fares. The passengers will also be able to avail other facilities such as cab services, hotel bookings, combo meals, RO water purifiers, tea and coffee vending machines, compensation for train delay and call buttons for crew service.

Now, IRCTC presenting its IRCTC SBI Premium Loyalty Card, IRCTC users can avail benefits while booking only IRCTC Tejas Train Tickets with this card. Passengers can make their transactions more convenient, faster and secure while booking tickets with the new IRCTC SBI Premium Loyalty Card. Major benefits presented to IRCTC SBI Premium Loyalty Card users are as under:

## Loyalty Scheme for IRCTC SBI Premium Loyalty card user in IRCTC Tejas Train

1. Welcome benefit of 500 reward points who book one Tejas train booking within 45 days of card issuance:

User will get 500 points on booking 1<sup>st</sup> IRCTC Tejas train Ticket using the IRCTC SBI Premium Card after 05 days of Journey/if ticket is not cancelled.

2. 15 Rewards points on every Rs. 100/- spent on IRCTC Tejas trains for self-travel:

User will get 15% Reward points which is to be accrued to IRCTC SBI Premium Loyalty Card when ticket is booked in the IRCTC Tejas Train for self-travel using the IRCTC SBI Premium Card Loyalty number and the ticket is not cancelled.

3. 1500 Reward points on 25 IRCTC Tejas train tickets booking within a year:

Tickets booked in IRCTC Tejas Trains 82501-82502 & 82901-82902 are eligible for these reward points. User will get 1500 Reward points to be accrued on booking of 25 Tejas train tickets in his block year using IRCTC SBI Premium Loyalty Card provided the tickets are not cancelled. Only journey performed tickets will be counted in the scheme.

### ONE REWARD POINT IS EQIVALANT TO ONE RUPEE



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### **Frequently Asked Questions:**

#### 1. Who is eligible for Loyalty benefits?

IRCTC Users who have linked the IRCTC SBI Premium Loyalty card with their user ID's.

### 2. Is linking with IRCTC user profile is mandatory?

Yes.

### 3. Where can I use these points?

Loyalty points can be used for rail ticket booking in AC classes through IRCTC websites and Mobile App IRCTC Rail connect.

### 4. Features of IRCTC SBI Premium Card

- a. 1500 Bonus reward points worth INR 1500 on payment of Card fee.
- b. Flat 10% value back as Reward Points for railway spends throughout the year.
- c. 5% reward points on Air Tickets and e-catering spends.
- d. 1% transaction charge waiver on Rail tickets &1.8 % transaction charge waiver on IRCTC Air bookings on website or mobile app.
- e. **3% value back on Dining, standing instruction on Utility spends**& selected travel partners.
- f. 1% fuel surcharge waiver (maximum up to INR 250 in one month).
- g. Complimentary Air Accident Cover of Rs. 50 lacs.
- h. Complimentary Rail Accident Cover of Rs. 10 lacs.
- i. Complimentary Credit Card Fraud Liability Cover of Rs. 01 lac.
- j. 08 Premium IRCTC lounge access at Railway Stations in a year (max 02 per quarter).
- k. Annual fee waiver of Rs.1500 from next year onwards on spends of Rs.2,00,000 or above in the previous year.

#### 5. How do I check my reward points balance?

The reward point balance is available in loyalty tab on logging @www.irctc.co.in, using irctc.co.in login id and password which is linked to the IRCTC SBI card loyalty number.

### 6. Are Reward Points transferable?

Reward Points are not transferable and cannot be combined with the Points accrued on any other SBI Card account.

### 7. How to apply for IRCTC SBI Premium card

You can apply online for the card or SMS TRAIN to 56767 & SBI Card representative will reach you shortly.